

*Friends, Family & Neighbors*

## ***Welcome to Two Twelve Surgery Center***

### **REQUESTS AND REMINDERS:**

- We provide a variety of hot beverages and water in the waiting area.
- Please ask the receptionists for assistance with fresh coffee and supplies.
- Ridgeview Care is available on the first floor.
- Cell phone use is permitted in the waiting area and the hallways.
- For your convenience there is a phone located in the waiting area.
- Dial 9 to get an outside line. If you do use a phone, please be courteous of others around you.
- Wi-fi is available
- We ask that you remain at the Surgery Center to speak with the surgeon following surgery. Please inform the receptionists if you need to leave the waiting area or the facility.
- Patient surgery and recovery time may be different from what you have been told. You will be escorted from the waiting area to the recovery area when the patient is ready. The receptionists will be happy to answer your questions.
- Please ask the receptionists for assistance with the TV.
- Feel free to approach any of our staff members if you need assistance during your stay and share suggestions for our improvement.
- Our goal is that your stay with us will be comforting so that in the future you will recommend our services.

***Thank you!***